

## Lift Service and Repair



### Morris Vermaport Lifts: Your Trusted Partner in Providing Superior Lift Service and Repair Solutions

With a deep understanding of the importance of smooth and efficient vertical transportation systems, we take pride in delivering reliable and exceptional services that ensure the comfort and safety of everyone who uses the lifts we look after.

At MV Lifts, we combine our expertise, commitment to excellence, and innovative approach to offer comprehensive solutions for all your lift servicing and repair needs. Whether you require routine maintenance, repairs, or compliance inspections, our team of experienced professionals are dedicated to keeping your lifts running flawlessly, minimising downtime, and maximising their lifespan.

With our team of highly skilled technicians and extensive industry experience, we specialise in delivering prompt and reliable solutions to ensure the optimal performance, uptime, and safety of your lifts. From minor repairs to complex technical issues, we are dedicated to providing exceptional service and exceeding your expectations.

Our customer-centric approach and unwavering commitment to excellence set us apart in the industry. We understand the critical importance of your lifts for your personal and business operations, and we strive to minimise any disruptions by delivering efficient and effective repairs. Trust in our expertise and experience as you choose Morris Vermaport as your preferred partner for expert lift repairs.

We understand the importance of smooth and efficient vertical transportation systems, and we take pride in offering tailored and exceptional services that ensure comfort, safety, and reliability for all lift users.



#### **Effective Communication**

As our valued client, you'll have a dedicated specialist consultant for all servicing needs. Over the phone, electronically or in-person, they'll be readily available. Our Account Managers guarantee real-time updates and comprehensive reporting, ensuring transparent communication throughout our partnership. Expect exceptional service that exceeds expectations.



#### **Experienced Engineers**

Our industry-leading engineers hold formal lift qualifications up to relevant NVQ levels and undergo rigorous and comprehensive training. With extensive expertise, they handle routine maintenance, repairs, and modernisation projects Achieving an impressive unit uptime of over 99%, you can trust in their skill for reliable lift operation. With years of experience, our repair engineers boast a remarkable 90% first-time fix rate, demonstrating their proficiency.



#### Nationwide Coverage

With teams strategically placed nationwide, our extensive coverage guarantees swift response to your lift servicing needs, regardless of location. Our outstanding maintenance completion record, surpassing 99%, highlights our dedication to reliable and efficient service, keeping your lifts in optimal condition consistently.



#### Cover for all Lifts

We service lifts from any manufacturer, including our own Ecocell® lifts. Our skilled technicians ensure optimal performance and longevity for your entire lift portfolio. We employ engineers from diverse lift backgrounds and we also provide specialised training for OEM products. Regular ongoing training keeps our workforce sharp and up-to-date with modern equipment.



#### LOLER Inspections

Fulfil legal requirements by scheduling regular examinations and inspections. We prioritise compliance with Lifting Operations and Lifting Equipment Regulations (LOLER) to maintain the safety and performance of your lifts.



#### Flexible, Tailored Service Options

Customise your lift service options to meet your operational needs and budget. Our flexible service schemes provide a range of coverage levels, inspection frequencies, and response types, allowing you to choose what suits your specific requirements.



#### Fast Response

Here at MV, we understand the impact of a lift breakdown. Our experienced team is available 24/7 with target emergency trap-in response times of under an hour. Call us on 03300 554 291 day or night to arrange a visit from our skilled engineers.



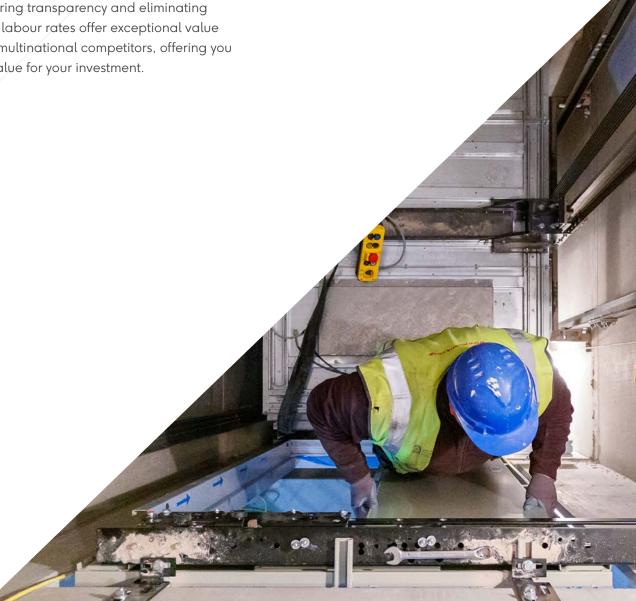
#### **Cost-Effective Solutions**

At MV, we prioritise cost-effective solutions for our valued customers. Unlike competitors with hidden labour costs, we believe in transparent pricing. Detailed invoices and worksheets break down all costs, ensuring transparency and eliminating surprises. Our labour rates offer exceptional value compared to multinational competitors, offering you exceptional value for your investment.



#### Parts Availability

MV takes pride in having its own centrally located spares warehouse at our Head Office. With thousands of spares and consumables readily available, we ensure swift dispatch to minimise any delays. Furthermore, our efficient, automated system for engineer van stock vastly reduces downtime for our lifts. As evidence of our commitment, our equipment portfolio boasts an impressive average uptime of over 99%, demonstrating our dedication to keeping your operations running smoothly.



Morris Vermaport Ltd offers comprehensive solutions for all your lift servicing needs, ensuring compliance, reliability and efficiency throughout every stage of your lift's lifecycle.

Morris Vermaport Ltd stands as a beacon of excellence in the realm of lift servicing and repair, offering comprehensive solutions that uphold compliance, reliability, and efficiency throughout every stage of your lift's lifecycle. Grounded in a deep understanding of the regulatory landscape, including the stringent LOLER regulations governing all lifting equipment in the UK, we provide a seamless integration of LOLER inspections into our Maintenance Contracts if requested. Through collaboration with trusted third-party LOLER companies, we ensure adherence to current regulations, sparing our clients the burden of compliance-related responsibilities.

Our commitment extends beyond mere compliance to encompass tailored service schemes meticulously crafted to meet both operational and financial needs. Our professional and planned approach ensures customised solutions that address specific requirements, with designated specialists serving as points of contact to effectively coordinate and assist throughout the process.

Recognising the critical importance of regular inspection and servicing for every lift, we offer a wide array of service contracts tailored to various needs, including Planned Preventive Maintenance (PPM) frequencies and response options. Our specialist consultants are readily available to discuss and customise packages that fit clients' budgets and maintenance requirements, considering factors such as usage, age, and reliability of equipment.

From comprehensive packages to basic 'pay as you go' services, our maintenance plans are delivered with punctuality, meticulousness, and care. We prioritise preventative maintenance for the longevity and reliability of lifts, with dedicated maintenance teams strategically located throughout the UK to ensure prompt service regardless of location.

Unlike competitors relying on laptop inspections or quick visual checks, our engineers conduct thorough inspections, lubrication, and testing during each 45–60-minute service session. We believe in a hands-on approach to ensure lifts operate at their best, preventing major breakdowns, expensive repairs, and ensuring compliance with safety standards.

Morris Vermaport Ltd specialises in providing industry leading lift repair services to ensure safety, efficiency, and uninterrupted operation. Our highly skilled engineers and technicians deliver prompt and effective solutions, prioritising long-term reliability to minimise downtime and provide a seamless lift experience.

With a nationwide network of engineers and a central spares warehouse, we ensure rapid response times, efficient parts availability and comprehensive coverage across the UK. Our dedicated Customer Support Team is available 24/7/365 to listen to repair requests and allocate the right engineer within a timeframe that suits clients' needs.

Whether it's a minor repair or a major breakdown, our expert team is equipped to handle any lift repair challenge, with constant communication between field engineers and our in-house Repairs Department ensuring prompt part ordering and efficient repairs. With engineers and repair teams based throughout the UK, Morris Vermaport Ltd guarantees timely response to emergency requests, handling various types of lifts with expertise and proficiency.



# Want more Information about Lift Service and Repairs?

#### Contact us for more information

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